

The Ostwald Group is a leading provider to the engineering, mining, resources, energy and rural industries throughout Australia. In addition to the quality construction of various facilities for these industries, Ostwald Bros also offers modern accommodation, facilities management, supply professional of transport solutions and superior construction materials.

The Ostwald Group is committed to preserving a strong service, enhancing our reputation for delivering an efficient, personal and professional service to our customers that is the foundation upon which the company has been built upon.

The Ostwald Group is committed to:

- ⓔ Ensuring all contractual requirements are met;
- ⓔ Maintaining effective communications with our customers, clients and relevant stakeholders as an integral part of the process for ensuring compliance with the client requirements and needs;
- ⓔ Communicating the aims and purpose of this Quality Policy and associated processes to all concerned parties to ensure that they are aware of their obligations for quality and service standards;
- ⓔ Continually improving the quality and effectiveness of the integrated management system;
- ⓔ Ensuring our Integrated Management System meets the requirements of ISO 9001 and is incorporated into all Ostwald group's processes;
- ⓔ Providing facilities and services that meet or exceed relevant statutory legislation, industry guidelines, appropriate Australian and International Standards and applicable contracts;
- ⓔ Continually improving our services by setting measureable goals, providing/supporting ongoing training and constantly monitoring and reviewing the effectiveness of the management system;
- ⓔ Ensuring the provision of systems for the identification, classification, assessment and reviewing all issues relating to potential and actual impacts on quality management; and
- ⓔ Through regular reviews and consultation, seek to improve our services through ongoing training and continual monitoring of our Integrated Management System.

The Ostwald Group strives for excellence by continually improving upon or introducing smarter technology and processes that better enables our people to provide a high level of service and quality products, further cementing our commitment to remain a market leader in the industries in which we operate.

The Ostwald Group supports and is committed to this Quality Policy and expects all workers, contractors and visitors to adhere to the principles outlined herein.



Brendan Ostwald
Chief Executive Officer

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